



Our Welsh Offer

May 2022



Alzheimer's Society is the UK's leading dementia charity. We campaign for change, fund research and provide information and support to people affected by dementia.

Too many people face dementia alone. People with dementia have told us how difficult it is to find out who to turn to or where to go for information and support. Our wide range of services ensure that nobody should have to face dementia alone.

We are committed to treating Welsh no less favourably than the English language in Wales and we encourage its use wherever possible in resources and activities.

Our Welsh Offer

1. Through our Dementia Connect service you will be able to speak to Welsh speaking Dementia Advisers and receive responsive, individualised and empathic information and support
2. You will be able to read our most popular information and advice sheets as well as other key reports and promotional resources in Welsh as well as English
3. We will support you to communicate in Welsh wherever possible and endeavour to ensure you will not receive any delay
4. We will endeavour to promote and deliver our services, activities and events bi-lingually to ensure we reach as many people affected by dementia as possible including the Dementia Friends public awareness initiative
5. The lived experience of people affected by dementia where Welsh is their preferred language will be reflected in our activities and resources
6. We will support and encourage Welsh in our workplace and proactively recruit Welsh speaking employees and volunteers where appropriate
7. We support and offer training to our employees to gain Welsh language speaking skills and use the Iaith Gwaith/Working Welsh symbol on our emails where appropriate
8. We welcome correspondence in Welsh as well as English
9. We produce bi-lingual press releases where required and Welsh content for our website and social media channels
10. Our public image and identity, including our logo, is bilingual in Wales

Information and support

You can contact our Dementia Connect information and support service seven days a week and our Welsh speaking service Monday to Friday

Os oes angen cymorth dementia arnoch chi, rydyn ni yma i chi.

dementia.connect@alzheimers.org.uk
alzheimers.org.uk/dementiaconnect

03300 947 400

If you need dementia support, we're here for you.

dementia.connect@alzheimers.org.uk
alzheimers.org.uk/dementiaconnect

0333 150 3456

Getting in touch with us

www.alzheimers.org.uk/about-us/contact-us

Publications and fact sheets

www.alzheimers.org.uk/get-support/publications-factsheets